

It's now simpler to find the information you need

We like to listen to what our customers have to say, so based on recent feedback we've made some changes to your bill. It's now simpler to read and easier to understand – making it quicker for you to get all the important information about your account.

The new layout shows you your account at a glance, letting you see how much you're spending each month. And this clearer breakdown of your account makes it easier to decide if your price plan suits the way you use your phone – which all means your T-Mobile bill is more useful than ever.

🔍 Here is a closer look at the changes we've made to your bill.



So what do you think?

We want to hear your opinions – and improve our service where we can. You can let us know what you think of your new-look bill at www.t-mobile.co.uk/billenquiry

If you have any other questions take a look at the Frequently Asked Questions section on page 2 of your bill or call us on 150 from your T-Mobile phone.

Remember, you can also view your bill online by signing up to My T-Mobile. Just visit www.t-mobile.co.uk/myt-mobile

T-Mobile
simply closer

How your new bill makes life easier



T-Mobile
simply closer

Your details at a glance

On Page 1 you'll find clear reference to your account details, the bill date and how to contact us.



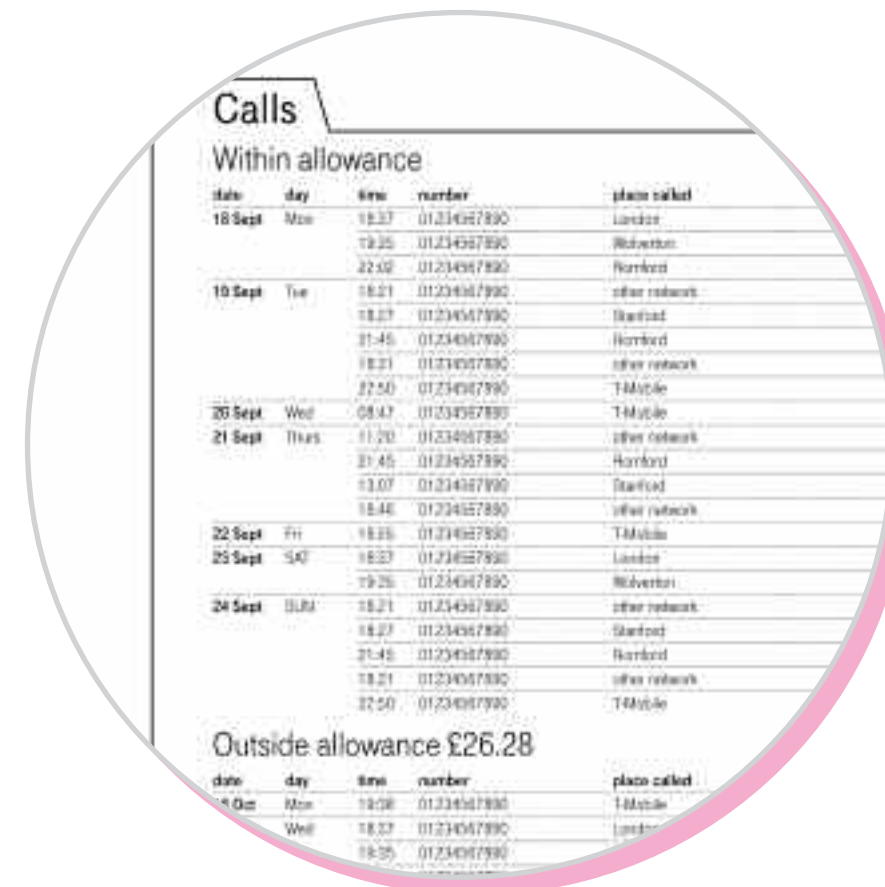
Better layout, easier to read

On page 3 your charges are laid out clearly, so you know exactly how your bill is calculated.



You can also choose to have the whole picture

If you'd like to get your bill fully itemised, it's only £1.50 a month (if you're on a business price plan, this is included in your Business Extras). You'll be able to see exactly how you're using your phone, down to each call you make, all your texts and picture messages, any roaming in or outside the EU, plus internet browsing.



Compare what you've spent

Your total from last month's bill is printed above your latest one, for easy comparison.



And a visual snapshot too!

A visual summary of your account gives you a quick picture of how you've used your phone over the past month.

