

Welcome! This card explains how you create and manage your e-mail accounts from your handheld.

On your BlackBerry Wireless Handheld™, you can receive e-mail messages from multiple e-mail accounts. For example, you can add most existing e-mail accounts to T-Mobile Instant E-Mail Service with BlackBerry, depending on your Internet service provider.

Note: For information on how to get started with your BlackBerry Wireless Handheld, refer to the *Getting Started and Quick Reference Card* included in your package.


CREATE AN ACCOUNT FOR T-MOBILE INSTANT E-MAIL SERVICE WITH BLACKBERRY

- Turn on your handheld.
- Turn on the handheld radio: on the Home screen, click the **Turn Wireless On** icon.
 - After a few minutes, the Sign In screen appears.
 - If you have problems, refer to the Troubleshooting section at the end of this card.
- Click **Create New Account**. A menu appears.
- Click **Get Link**. A welcome screen appears.
- Click **Continue**.
- Select one of the following options:
 - If you do not accept the legal terms and conditions, click **I Disagree**. The setup process stops.
 - If you accept the legal terms and conditions, click **I Agree**. The Setting User ID and Password screen appears.
- In the following fields, type your account information:

Field	Description
User ID	Type the login name for your account. Your login name forms the first part of your default e-mail address.
Friendly Name	Type the name that you want to appear in the From field of the messages that you send.
Password	Type a password for your account. Passwords must contain four to eight characters and are case-sensitive.
Re-enter Password	Retype your password.

- Select a secret question. If you forget your password, you are prompted with this question.
- In the **Secret Answer** field, type the answer to your secret question.
- Click **Submit**. A menu appears.
- Click **Get Link**. The Account Set-up Complete screen appears.
- Click **Done**. The account is created.
 - You can now click **Add Account** to add existing e-mail accounts. Refer to "Add an E-Mail Account" on the next page for instructions.

LOG IN TO T-MOBILE INSTANT E-MAIL SERVICE WITH BLACKBERRY

- On the handheld Home screen, click the **E-Mail Settings** icon, which looks like this: 
 - The startup screen appears.
- In the following fields, type your account information:

Field	Description
User ID	Type the login name for your account.
Password	Type the password for your account.

- Click **Submit**. The startup screen appears.

ADD AN E-MAIL ACCOUNT

- Log in to T-Mobile Instant E-Mail Service with BlackBerry. The startup screen appears.
- Click **Add Account**. The E-mail Accounts screen appears.
- In the following fields, type your account information:

Field	Description
E-mail Address	Type the full e-mail address of the account (for example, <i>username@ispname.com</i>).
User Name	Type your login ID (for example, <i>username</i>).
Password	Type the password for your account.
Re-enter Password	Retype your password.

- Click **Submit**. A menu appears.
- Click **Get Link**.
- According to your type of e-mail account, you might be prompted to complete the following fields:

Account type	Field	Description
POP3/IMAP	E-mail Server	Type the mail server address for your service provider (for example, <i>mail.ispname.com</i>). If you do not know the address, contact your service provider.
	Port Number	Type the appropriate port number. If you do not know the number, contact your service provider.
Microsoft Exchange	Outlook® Web Access URL	Type the URL for your Microsoft Outlook account web site.
	Mailbox Name	Type the mailbox name for your Microsoft Outlook account.
Lotus Domino	iNotes™ URL	Type the URL for your Lotus Notes account web site.

Note: If you add a Microsoft Exchange or Lotus Domino e-mail account, you might be prompted to install the mail connector application on your computer. Follow the on-screen instructions to download and install the mail connector.

- Click **Submit**. The account is added.

CHANGE YOUR ACCOUNT INFORMATION

- Log in to T-Mobile Instant E-Mail Service with BlackBerry. The startup screen appears.
- Click **View/Modify**. The E-mail Accounts screen appears.
- Change your account information.
- Click **Submit**. The account is changed.

CHANGE THE "SENT FROM" ADDRESS

- Log in to T-Mobile Instant E-Mail Service with BlackBerry. The startup screen appears.
- In the **Sent From Address** field, click an e-mail address. A menu appears.
- Click **Get Link**. The Sent From Address screen appears.
- Select one of the following options:
 - I want my Sent From Address to be my default handheld e-mail address.**
 - I want to choose one of the e-mail accounts I have set up to be my Sent From Address.** Click **Submit**. Select an account.
 - I want to customize my Sent From Address setting to use an e-mail address that I'll enter.** Click **Submit**. Type the e-mail address.
- Click **Submit**. The Sent From Address is changed.

DELETE AN ACCOUNT

- Log in to T-Mobile Instant E-Mail Service with BlackBerry. The startup screen appears.
- Select an e-mail address.
 - You cannot delete your default e-mail account.
- Click **Delete**. A menu appears.
- Click **Get Link**. You are prompted to confirm the deletion.
- Click **Yes**. The account is deleted.

CHANGE THE HANDHELD THAT YOU USE WITH INSTANT E-MAIL SERVICE WITH BLACKBERRY

- Log in to T-Mobile Instant E-Mail Service with BlackBerry. The startup screen appears.
- Click **Change handheld that works with the e-mail accounts listed above**. A menu appears.
- Click **Get Link**. The Change Handheld screen appears.
- In the following fields, verify that the information is correct for the new handheld that you want to use. If necessary, use the trackwheel to scroll to each field and type new information.


Field	Description
PIN	Type the personal information number of the handheld.
ESN/IMEI	Type the electronic serial number (ESN) or International Mobile Equipment Identity (IMEI) number of the handheld.

Note: To find the PIN, ESN, or IMEI, on the handheld Home screen, click the **Options** icon. Click **Status**.


- Click **Submit**. The Change Handheld Confirmation screen appears.
- Click **Done**. Your e-mail messages are forwarded to the new handheld.


TROUBLESHOOTING

How do I open T-Mobile Instant E-Mail Service with BlackBerry?


On the handheld Home screen, click the **E-Mail Settings** icon: 

Why did the browser not start automatically when I turned on my handheld?

Verify that you have turned on the handheld radio. If the radio is on, the **Turn Wireless Off** icon appears on the Home screen: 

To turn on the radio, click the **Turn Wireless On** icon: 

Verify that you are in an area of sufficient wireless coverage.

The letters **GPRS** should appear on the top right of the handheld Home screen. 

Verify that your service provider has set up your handheld for T-Mobile Instant E-Mail Service with BlackBerry.

You can also create your account for T-Mobile Instant E-Mail Service with BlackBerry by going to one of the following web sites:

United Kingdom: <http://www.instantemail.t-mobile.co.uk>

Germany: <http://www.instantemail.t-mobile.de>

Austria: <http://www.instantemail.t-mobile.at>

Netherlands: <http://www.instantemail.t-mobile.nl>

Why can I not add an Internet e-mail account to T-Mobile Instant E-Mail Service with BlackBerry?

Verify that your Internet e-mail account supports a common protocol such as POP3 or IMAP4. Contact your Internet service provider for more information.

Where can I find more information?

Visit the following web sites to find more information:

United Kingdom: <http://www.t-mobile.co.uk/instantemail>

Germany: http://www.t-mobile.de/blackberry_handhelds

SUPPORT

For customer support, call the following numbers:

United Kingdom: **0845 412 5000** or **150** on your mobile

Germany: **0180 3 302202** or **2202** on your mobile

Austria: **0676 20333**

Netherlands: **0800 7112**

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