

# Data User plan<sup>1</sup>

	<b>Exc VAT</b>
Monthly line rental	£2.98
Inclusive minutes (each month) Local and national calls and calls to any UK mobile operators' customers at any time	-
Rollover	No
Itemised bills	Free
<b>Call charges (per minute) for voice, fax and data calls</b>	
<b>At all times</b>	
Local and national calls	15p
Calls to other T-Mobile UK customers on same account	20p
Calls to other T-Mobile UK customers	20p
Calls to other UK mobile operators' customers	20p
Voicemail message retrieval	n/a
<b>Text message charges (per message)<sup>2</sup></b>	
To other T-Mobile UK customers	4.3p
To other UK mobile operators' customers	8.5p
To other non-UK mobile operators' customers	17p
<b>All numbers prefixed by (exc VAT)</b>	
	<b>Call charges range from to</b>
0800/0500	Free 8.5p
0808	Free 8.5p
All other 08 <sup>3</sup>	Free £2.13

1 This plan can only be taken with Instant Email or Communication Centre services. All call charges refer to fax and data calls. All voice calls will be charged at 50p per minute. If these services are removed customers will be required to move to a voice tariff within the current range for the duration of the period.

2 Applies to text messages sent via a mobile phone or via the T-Mobile website [www.t-mobile.co.uk](http://www.t-mobile.co.uk).

You will be charged for messages sent to non GSM networks.

3 Please call customer services on 150 for further information about charges for specific numbers starting with 08.

# Points to note

- Your **inclusive minutes allowance** (shown on your bill as 'inclusive minutes' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax and data calls (but excludes calls to the T-Mobile WAP service and calls made whilst abroad). Numbers prefixed with 08 are not included in your allowance.
- Where charges vary depending on the time of day, the new call rate will take effect within 6 seconds of the published time.
- **If your allowance runs out during a call or GPRS session**, we will charge you for the remainder of that call or session at the relevant rate as per your price plan. Once your allowance has been used, you will be charged for all subsequent calls or GPRS data transferred at your price plan rate.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150) except on Corporate Share plans. The estimate includes the inclusive minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer**. Your first month's charge and inclusive minutes allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- **A call ends when:**
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a minimum charge per call of 1.7p (exc VAT).
- **Free Voicemail retrieval** applies to the retrieval of messages when using the T-Mobile service in the UK.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- All charges shown exclude VAT at the current rate of 17.5%.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days notice.
- When you request removal of a service option, it will be discontinued from the date of your next bill.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate. You will be charged per text message sent to non GSM networks.
- GPRS usage is billed per kilobyte and rounded up to the nearest kilobyte. A kilobyte (kB) is equivalent to 1024 bytes. A megabyte (MB) is equivalent to 1024 kB. All data transferred, including that which is sent and received is chargeable.



LOW CHLORINE  
P A P E R



SUSTAINABLE  
F O R E S T S

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Information correct as at  
1st August 2006.